



E-bike Rental Agreement Terms and Conditions

Below you will find the terms and conditions to our e-bike and/or cargo trailer rentals - if you would like these in a different format, or printed please do get in touch.

Bikes allocated will be checked to ensure they are roadworthy and can be used for leisure or work. E-bikes and all related accessories remain the property of Green Hive at all times. In addition to an e-bike and/or trailer you will be given:

1. An introduction to using the e-bike
2. Keys for battery and wheel lock if required
3. Battery charger and cable (if applicable)
4. Cycling Scotland's Essential Cycle Skills booklet (this includes a bike safety check)
<https://www.cycling.scot/mediaLibrary/other/english/7576.pdf>
5. Pannier or rack bag if required
6. Lock for e-bike (and trailer where applicable)

COVID-19 Update

Before considering using an e-bike please check and follow the most recent advice given by the Scottish Government and read the following advice from Transport Scotland:

<https://www.transport.gov.scot/coronavirus-covid-19/advice-on-how-to-travel-safely/>

GROUP SIZES SHOULD BE BELOW 15 FOR CYCLING GROUPS

BIKE HANDLEBAR GRIPS AND SADDLES WILL BE STERILISED BEFORE HANDOVER BUT WE CANNOT GUARANTEE THAT THE COVID-19 VIRUS IS NOT PRESENT.

YOU MUST WASH YOUR HANDS BEFORE AND AFTER PICKING UP A BIKE AND STERILISE CONTACT SURFACES AFTER EACH USE. THE BIKE SHOULD NOT BE SHARED TO AVOID CROSS-CONTAMINATION.

YOU WILL BE REQUIRED TO USE YOUR OWN CYCLING HELMET AND HIGH-VIS CLOTHING UNTIL FURTHER UPDATE FROM THE SCOTTISH GOVERNMENT



Terms and conditions of rental

1. You are 16 years old or above and are a Green Hive member, an associate member if you live outside IV12 area, or your business is associate member.
2. You have completed an application form and have provided, or will provide us with two forms of identification.
3. You have completed, or are scheduled to complete a safety introduction from a member of the Green Hive team and have signed a rental agreement outlining the terms of use such as using our secure locks, not adjusting the handlebars nor carrying out any maintenance, nor attempting any alterations of the equipment.
4. You have told us what you intend to use the bicycle and/or trailer for during the hire - just so we can advise on keeping it clean and keeping you safe. You will not use a Green Hive bicycle and/or trailer for racing, mountain bike riding, stunt or trick riding or for any purpose other than cycling to and from a destination or in specific business activities agreed with Green Hive in your rental agreement.
5. You are responsible for the security of the bicycle and/or trailer rented to you. You will take care of the bicycle and/or trailer that you are provided with, securing it to a fixed object whenever it is left unattended using the locks provided. Even when locked it is the hirer's responsibility to protect the welfare of the bike and not leave it unattended for extended periods of time. The use of the bicycle on sandy beaches is not permitted.
6. You will not operate the bicycle and/or trailer or permit the bicycle and/or trailer to be operated whilst unfit through drink or drugs or with blood alcohol concentration above the limit prescribed for the time being by road traffic legislation.
7. You agree to pay on demand all fines and court costs including administrative fees for violations of law and all other legal violations assessed against the bicycle and/or trailer and hirer during the rental agreement.
8. Anything carried in the panniers or on the trailer is under our guidance weight limits and is securely stored before moving off.
9. You will wear a cycling helmet and observe good riding behaviour following the [Highway code](#), giving way to pedestrians if and when on shared use paths. If you are cycling at night or in low light, you will wear suitable hi-vis clothing when cycling.
10. You will read and follow the advice outlined in the Cycling Scotland Bikeability guide emailed to you, also available here <https://www.cycling.scot/mediaLibrary/other/english/7576.pdf>



11. The hire is for your sole use and you will not share the bicycle and/or trailer or allow others to use it whilst on hire to you.

12. You will maintain the bicycle and/or trailer that you are provided in a safe and roadworthy condition for the period of the rental. If a fault develops and/or you are unable to keep the bicycle and/or trailer in a safe and roadworthy condition, you will contact Green Hive to make repairs or return the bicycle to Green Hive.

13. You will return the bicycle and/or trailer in a clean, safe and road-worthy condition along with all the accessories such as panniers/lights etc at the end of your rental agreement. Green Hive is a charity which has to pay to keep this equipment well maintained and in good working order, please treat the equipment as if it were your brand new bike. Should you inadvertently damage the bike or trailer then we will fix this at no cost to you. If the repairs were more than £250 then we would ask you to contribute to the repairs.

14. Should you be involved in an accident whilst hiring our bicycle and/or trailer, you will get off the road and to a safe place if able to do so then call the police on 101 and an ambulance if necessary. If another vehicle is involved then you will exchange details, get witnesses' details and take photos and notes if possible. You will then contact your line manager if the bicycle and/or trailer is being used as part of a work trial. If you are unable to ride the bicycle or the bicycle and/or trailer is unroadworthy then you will lock it securely and call Green Hive staff and let them know where it is for uplift.

15. You will let Green Hive know if for any reason the bicycle and/or trailer is not being used and arrange for it to be returned to Green Hive. If the bicycle and/or trailer is lost or stolen you will report this to the police and to Green Hive as soon as possible.

16. Green Hive does not insure the user of any rental bicycle and/or trailer provided. Green Hive is not responsible for any injury or any loss or damage to any property or to any person resulting from your use of a Green Hive rental bicycle and/or trailer. You take full responsibility for any such injury, loss or damage to any property or to any person which occurs.

17. I understand and agree that prior to my bicycle rental, the bicycle and/or trailer will be in full working order and will have had all maintenance checks required.

18. You declare that you are in good health, that your eyesight is up to a good standard, and that you are not suffering from any injury, medical condition or disability which is likely to adversely affect the normal control of the bicycle and/or trailer or your ability to participate.

19. This is a new project for Green Hive as a charity and we ask you to help us learn as we develop and expand this service. We will ask you to complete surveys and provide feedback and we reserve the right to add to and amend these terms and conditions.